



# Your Engagement Survey Results: Belonging, Accountability, Patient Safety Indexes

UCSF Staff Engagement Survey Guide

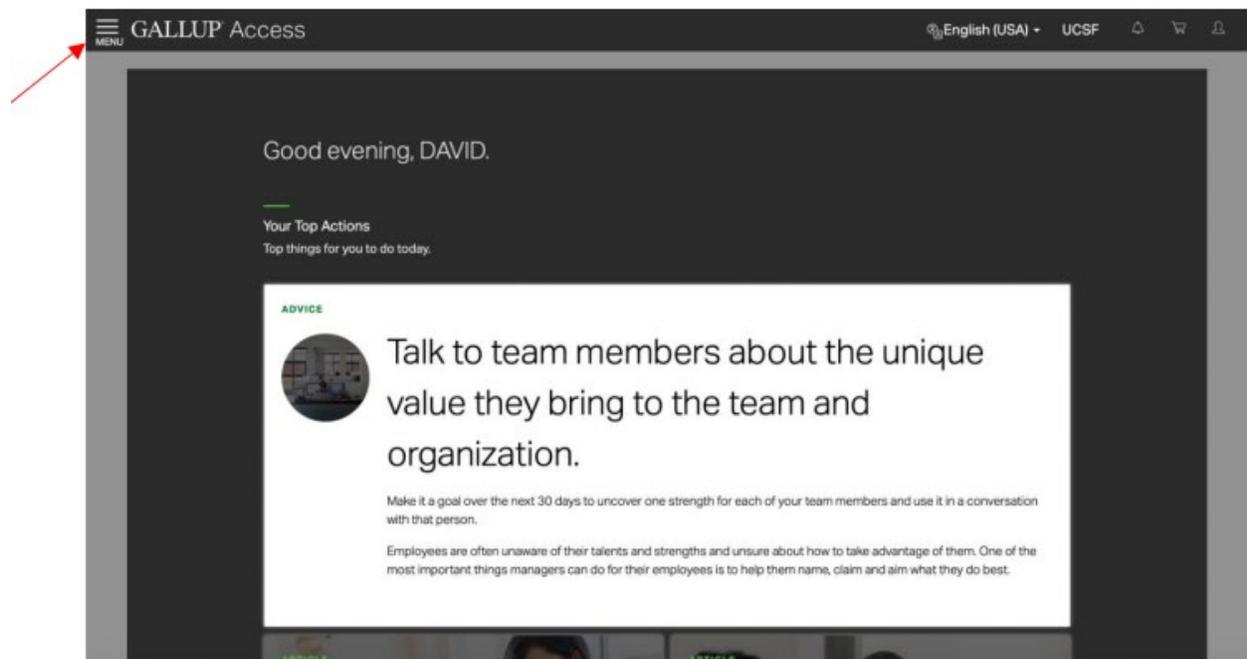
## What is an Index?

At UCSF, we review organization-wide results for the Accountability Index and Belonging Index; some areas also examine additional indexes based on their scope of work, such as select Patient Safety indexes.

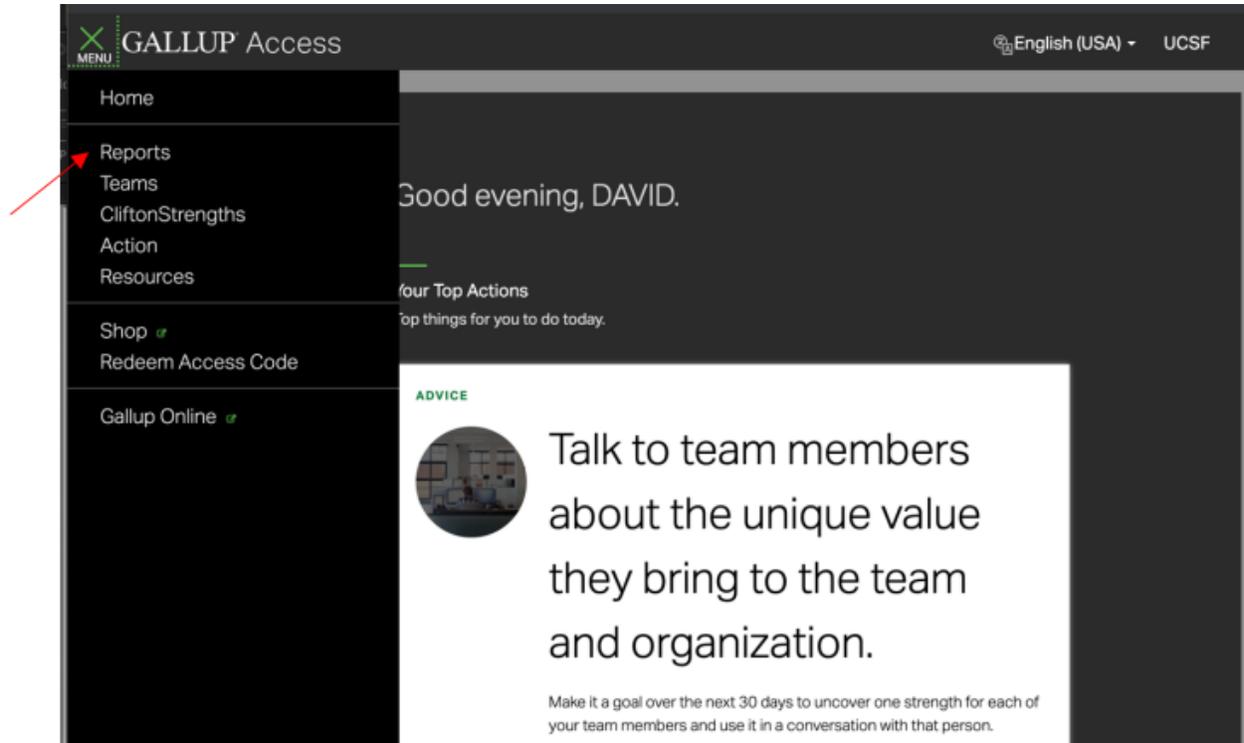
An **index** is combined metrics developed by Gallup to assess complex aspects of workplace engagement. Rather than focusing on a single survey question, an index combines responses from several related questions to provide a more reliable, standardized, and trackable view of a key theme over time.

## How to find your UCSF Gallup Access index results

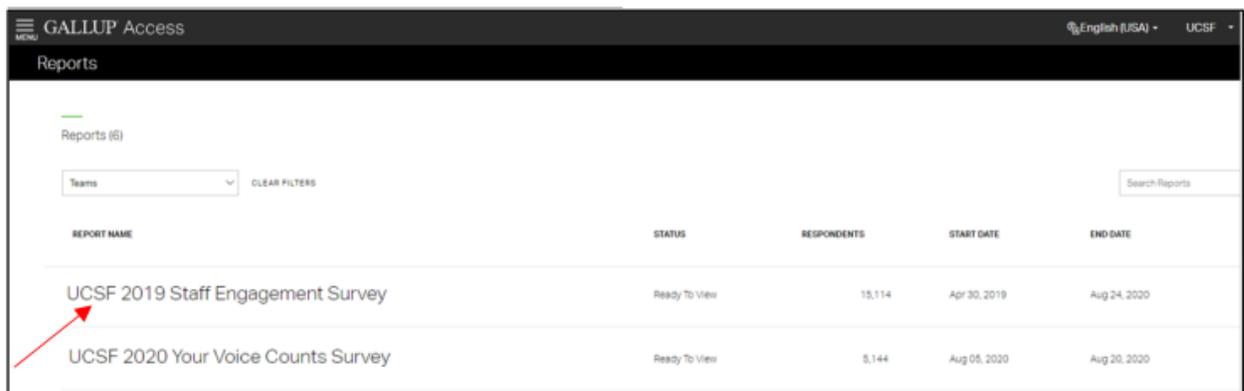
1. Visit the [Gallup Access](#) portal, available via UCSF MyAccess login. Once you arrive to the personalized homepage, click the “Menu” button on the top left corner.



2. Select “**Reports**” from the dropdown menu.



3. Select the survey you wish to view, such as “**UCSF 2019 Staff Engagement Survey.**”



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- Enter **your name** or the **name of the leader's report** you want to see, if it hasn't already populated, in the **Teams** Dropdown. Note: The names of the leaders in your hierarchy automatically populate *alphabetically*.

Overview Questions Heatmap

Teams Q Selected: All

All

Acevedo, Tinsley\_

Acosta, Selah

Aguilar, Genesis

Aguilar, Haven

Aguirre, Sterling

Alford, Lawrence

Alvarado, John

Anderson, Anthony

Anthony, Luca

Percentile Rank 42<sup>nd</sup>

Respondents 1,763

The mean is greater than 42% of those in the Gallup Overall database.

Highest Q<sup>12</sup> Items

Q11. Progress 4.16

Q02. Materials and Equipment 4.19

Q03. Opportunity to do Best 4.09

Q05. Cares About Me 4.15

GET ADVICE CREATE ACTION PLAN

Toggle between the reporting level you want to see: “Direct” report vs. your entire “Rollup.”

Overview Questions Heatmap

Teams Q Selected: ... / Mcgee, Skylar / Gould, Ruben

Reporting Group All

DIRECT ROLLUP

Employee Engagement Q<sup>12</sup> Insights

Engagement Mean 4.01

Percentile Rank 43<sup>rd</sup>

Respondents 8

The mean is greater than 43% of those in the Gallup Overall database.

Highest Q<sup>12</sup> Items

Q08. Mission/Purpose 4.57

Q10. Best Friend 4.25

Q04. Recognition 3.13

Q06. Development 3.25

GET ADVICE CREATE ACTION PLAN

5. Select the “Questions” tab to see all the other indices.

Overview Questions Heatmap Text Analytics

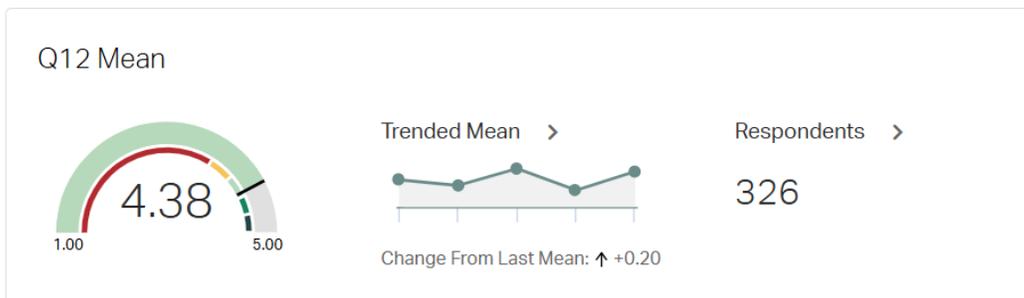
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Teams  Selected: All

Reporting Group All  Clear

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## Results



Use the left/right arrows to view different Indices: Q12 Mean, Accountability Index, UCSF Belonging Index and others specific to your team’s survey scope (Patient Experience, Magnet, etc.).

Overview Questions Heatmap Text Analytics

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Teams  Selected: All

Reporting Group All  Clear

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< Q12 Mean Accountability Index UCSF Belonging Index Patient Experience Index >

## Employee Engagement Q12

